



Guest Policies & Resort Rules

Welcome to Forest Grove RV Resort. Our goal is to provide an exceptional, safe, and relaxing experience for every guest. To maintain the quality, beauty, and enjoyment of our resort, we ask all guests and visitors to observe the following policies during their stay.

By entering or occupying the resort property, guests acknowledge and agree to comply with these rules. Management reserves the right to enforce these policies and may require the departure of any guest whose actions negatively impact the safety, comfort, or enjoyment of others. **All rules will be strictly enforced by the management and staff of Forest Grove RV Resort.**

Reservations & Cancellations

- Reservations must be paid in full at least 48 hours prior to arrival.
- In lieu of Cancelling, you can move your date at no cost.
- Cancellation requests must be made by telephone.
- Refunds will not be issued due to weather, travel delays, or voluntary early departure.
- \$25 dollar fee for any cancellation.

Check-In/Check-out Times

- Check-In: 2:00 PM
- Check-Out: 11:00 AM
- Check-in and Check-out times may be extended upon management approval.

RV & Site Standards

To preserve the appearance and quality of the resort:

- Only factory-manufactured RVs are permitted. **(No washing of RV's is permitted)**
- Tents are not permitted. Horse trailers with living quarters are permitted.
- **A maximum of one RV and Two vehicles are permitted per site.**
- All vehicles must fit entirely on the concrete/blacktop, **no parking in the gravel and vehicles are not permitted on the roadway.**
- Overflow parking is available in designated areas.
- Resort speed limit is 10 MPH and is strictly enforced, Including motorized bikes/scooters.
- Please place trash at the end of your site for pick-up. **Trash hours are between 10am and 3pm only**

- Golf carts must be operated by a licensed driver or occupied by a licensed driver (must show proof upon request). This applies to private or rental carts. No GAS golf carts permitted. Licensed driver must be in passenger seat if underage driver is in operation.

Resort Courtesy & Quiet Hours

We are committed to creating a peaceful environment for all guests.

- **Quiet Hours: 10:00 PM – 8:00 AM.**
- Excessive noise, loud music, disruptive gatherings, or behavior that disturbs neighboring guests is always prohibited. This includes excessive drinking which causes a disturbance to neighbors.
- Personal belongings, vehicles, and outdoor furnishings must remain within your assigned site.
- Visitors must register with the Camp Store upon arrival and comply with all resort policies. Registered guests are responsible for the conduct of their visitors.
- A maximum of 6 guests are allowed per site.

Family & Child Safety

- Parents and guardians are responsible for always supervising their children.
- Children under the age of 16 must return to their campsite by 10:00 PM unless accompanied by an adult.
- Children must be supervised in all common areas, including the pool, splash pad, playground, bathhouses, arcade, and fishing pond.
- Guests are responsible for any damage caused by their children.
- Bicycles, scooters, skateboards, and rollerblades are permitted only on roadways and designated areas. (Stay out of Gravel Areas!),
- State law requires, Children under 16 are required to wear a helmet.

Pet Policy

Forest Grove RV Resort welcomes well-behaved pets.

- Pets must be on a leash and may not be left unattended. Owners must immediately clean up after their pets.
- Excessive barking, aggressive behavior, or repeated disturbances may result in removal from the resort.
- Pets are prohibited in resort buildings and amenity areas unless they are service animals as defined by law. No emotional support animals allowed in buildings.
- Forest Grove RV Resort assumes no responsibility for injuries, loss, or damages involving pets.

Pool & Water Park Guidelines

- Use all aquatic facilities at your own risk. **NO LIFEGUARDS ARE ON DUTY!**
- Children must be always supervised by a responsible adult.
- Running, diving, horseplay, and unsafe conduct are prohibited.
- Glass containers are not permitted within pool, splash pad, or water attraction areas.
- Management reserves the right to close aquatic facilities due to weather, maintenance, or safety concerns.

- Parents must supervise their children while playing on any of the blow-up attractions. Forest Grove RV Resort is not responsible for any injuries sustained.

Conduct & Removal Policy

Guests and visitors may be asked to leave the resort immediately without refund for:

- Disorderly, abusive, threatening, disruptive behavior, or excessive noise complaints.
- Property damage, vandalism, or Illegal activities.
- Violations of resort policies or any conduct that negatively affects the experience of other guests.

Prohibited Items & Activities

The following are prohibited anywhere on resort property

- No Fireworks.
- No Firearms not stored in accordance with applicable laws.
- No Drones with management approval.
- No Illegal drugs or controlled substances.
- No Open display of offensive or inappropriate materials.
- No Oil changes, vehicle repairs, or disposal of hazardous materials.
- No Permanent structures or site modifications without written approval.
- No operating a commercial business out of campground.
- No smoking or vaping inside of Camp store, Café, Bathhouses, or Arcade.

Campfires

- Burn firewood only in designated fire ring.
- No burning garbage, cans, paper, glass, or plastics.

Surveillance & Photography Notice

For the safety and security of guests and employees, portions of the resort are monitored by video surveillance. By entering the resort, guests acknowledge that photographs and video recordings may be taken in public areas and may be used for security, operational, or promotional purposes.

Accidents/Incidents

Must be reported to management and have a report filed no later than 24 hours of accident/incident.

Management Rights

Forest Grove RV Resort reserves the right to interpret, modify, and enforce all policies at its sole discretion. Failure to comply with these policies may result in removal of the property without a refund. Any employee of Forest Grove RV Resort has the authority to enforce resort rules.

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